

**SUBJECT:** CNP-M-A042726-01 CNP Transaction Processing Issue – Initial

**NOTICE DATE:** April 27, 2026

**NOTICE TYPE:** CNP-M-A042726-01 – Initial

**SHORT DESCRIPTION:** CenterPoint Energy is experiencing a system issue that is delaying processing and completion of orders.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy is experiencing a system issue that is delaying processing and completion of orders. All Market Participants should take note of the following:

- CNP teams are working on the issue and will provide additional information as it becomes available.
- At this time orders are being received and will be processed when the issue is resolved.
- **No action from Market participants is needed currently.**

**ADDITIONAL INFORMATION:** Additional information will be provided as it becomes available.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)



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